

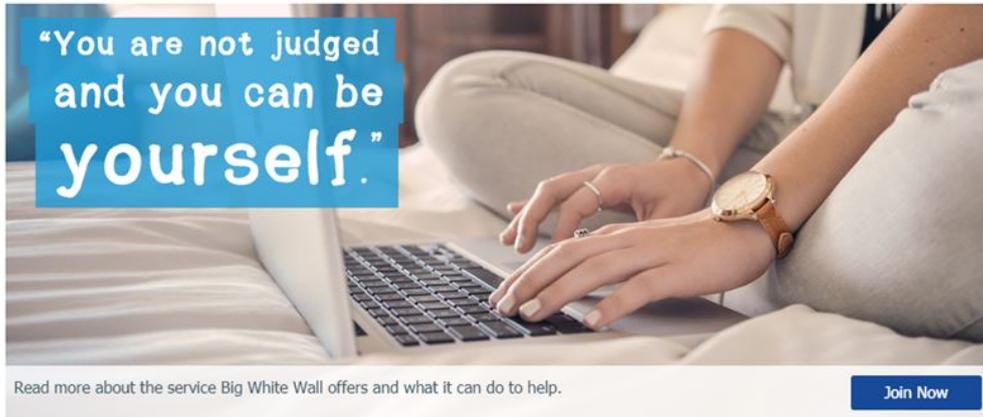
Big White Wall

Big White Wall offers an individual online therapy called LiveTherapy and is helpful for people who struggle with emotional health problems or difficult life experiences. Despite of that, there is an online platform which offers access to a community of people experiencing common mental health issues. Members can express themselves freely because anonymity is guaranteed. The activity on the SupportNetwork is separate from LiveTherapy.

Target Groups	Topics	Type of Best Practice	Country
<ul style="list-style-type: none"> • Adults • Children / Adolescents 	<ul style="list-style-type: none"> • General • Anxiety 	<ul style="list-style-type: none"> • Counselling • Therapy • Platform • Community 	<ul style="list-style-type: none"> • UK

Description

Big White Wall is a digital support and recovery service for people who are stressed, anxious, low or not coping. At the center are the community's members who support and help each other with the guidance of trained professionals who are online 24/7. The guides work under the guidance of managers and receive training as well as regular supervision from a clinical team. They are experienced in the provision of emotional support based on principles of person-centred counselling. The access to the community is anonymous and there is the possibility to talk with members to share and discuss what's on one's mind and gain support and advice. There are information provided which help to understand more about one's feeling, setting goals and tracking progress. Despite of that, participants can join courses with others to learn how to manage everything from depression and anxiety to weight-management and quitting smoking. There's also the possibility to participate in LiveTherapy which is an online therapy via a secure platform. There it can be chosen from a directory of qualified therapists with different therapeutic approaches and whether one likes to receive therapy via video, audio or instant text messaging. The therapist communicates how suitable therapy is for the patient in the first session. The client has six months of access to the services provided by Big White Wall.



About Big White Wall

A safe online community of people who are anxious, down or not coping who support and help each other by sharing what's troubling them, guided by trained professionals.

Available 24/7, Big White Wall is completely anonymous so you can express yourself freely and openly. Professionally trained Wall Guides ensure the safety and anonymity of all members.

Watch this quick 2 minute video to find out how Big White Wall works.

Big White Wall is available free in many areas of the UK via the NHS, employers, and universities. It is also free to all UK serving personnel, veterans, and their families.



Original language

English

Country

UK

Link

<https://www.bigwhitewall.com/landing-pages/landingV3.aspx?ReturnUrl=/#.WRHaD9yLDB>

(access date: 04/07/2017)



CC - Attribution-NonCommercial-ShareAlike
<http://creativecommons.org/licenses/by-nc-sa/3.0/>

ILI. *Big White Wall*. Retrieved on Wednesday April 29, 2026 from <https://ecounselling4youth.gunet.gr/online-material/courses/TGP142/>



Co-funded by the
Erasmus+ Programme
of the European Union

The European Commission support for the production of this publication does not constitute an endorsement of the contents which reflects the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein

<https://www.ecounselling4youth.eu/project/>