

Module Objectives

Upon completion of this course, the learner should be

- aware about the required functionality of his/her professional website
- able to guide his/her clients on how to protect their health and personal information
- competent on choosing the proper tools and applications for a safe online communication with his/her client

Module Outline

- Introduction
- Unit 7.1: Website & general technical requirements
- Unit 7.2: General guidelines for Internet users
- Unit 7.3: Specific guidelines for advisors, counsellors, therapists

Module 7: Technical competences for an online advisor, counsellor or therapist

This module discusses the technical competences that advisors, counsellors, therapists have to master if they are interested in using online services and communication tools, such as website, email, video/voice chat/conferencing tools for communicating with their clients.

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