

## Module Objectives

Upon completion of this course, the learner should be able to

- understand the special requirements of asylum seekers, refugees and Unaccompanied Minors;
- handle the insecurity of their stay as a decisive factor for the success or failure of the counselling or treatment;
- understand the professional requirements for online offers;
- be aware of the relevance of intercultural barriers and language barriers.

## Module Outline

- Introduction
- Unit 9.1: special requirements of asylum seekers, refugees and Unaccompanied Minors
- Unit 9.2: online offers as an opportunity for reaching these clients
- Unit 9.3: professional requirements for online offers

## Module 9: ICT based Counselling for Asylum Seekers, Refugees and Unaccompanied Minors

- Many asylum seekers, refugees and Unaccompanied Minors suffer from posttraumatic stress disorder.
- This can be a serious obstacle to integration.
- Online offers are an opportunity to reach them for counselling and therapy.
- The module explains the challenges counsellors and therapists have to cope with.
- The module details what kind of qualification is needed for counsellors and therapists in online counselling for these clients.
- The role of smartphones as consulting tools is described.

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